



DEPOSITS & PAYMENTS

- *What are the deposit/payment requirements?*

A deposit will be necessary to reserve your date, along with a signed contract. Additional deposits will be required (leading up to your event date) until your contracted 'minimum package' is paid. Full payment of the estimated charges for your wedding will be due a minimum of 30 days before your event. Any remaining balance (ie. sales tax, incidentals, last minute add-on's & increases in rsvp'd attendance, etc) will be due 10 days prior to the the day of event. A personal check can be used as long as it is at least 7 days prior to the wedding so it has time to clear prior to the event date. If final payment is not received 7 days prior to the event date, then the final payment will need to be via zelle, ACH, cash or a bank issued cashiers check. Final payment must be received in full prior to the event to commencing.

- *Do you accept credit cards?*

We do accept credit cards. However, there is a 3.75% processing fee for any of the payments with a credit card. Credit card payments can be made on our website.

- *Are our deposits refundable?*

Our deposits are technically non-refundable. We completely understand that the last thing a couple wants to do is to cancel their long awaited wedding date. As a seasonal business, we depend on the revenue for each weekend that we are open. We regularly turn away potential clients because the specific date they request is already booked with another couple. If that couple then ends up canceling their event, we will have lost the business for that evening entirely. *IF* it turns out that we are able to re-book the same date and area, with a comparable size group, only at that time will we offer a refund of a portion of your deposits, less a \$750 booking/cancelation fee.

The only exception to the above cancelation policy is if due to county or state mandate (ex: pandemic restrictions) we are by not able to fulfill our end of the original contract we will do one of the following:

- 1) Work together to find a suitable postpone date.
- 2) Offer you a reduced minimum package price, taking into account the current gathering allowance.
- 3) If finding a suitable postponement date, or reducing your guest count, is not possible we will refund your deposits, less a "booking" fee of \$750.00 which is non-refundable regardless of any circumstances.

- *Do you charge a service or gratuity fee?*

NO. Unlike most venues, we do not charge any service fees, which at many venues is 20%, on top of your final bill. Please keep that in mind when comparing prices as often it is not added onto the actual proposal.





DECORATIONS

- *Can Coyote Ranch handle all of the decorations for us?*

If you prefer a one stop shopping experience...we are happy to handle the centerpieces, table decor, bridal bouquets, candles, cake table, desserts, musical entertainment, officiant, etc. for an additional cost.

If so, provide us with photos and ideas of the look and feel you have always envisioned for your magical day. Pinterest boards are a great option....and we *know* you have one!

We will meet with you to discuss your budget, special thoughts and ideas... or maybe lack thereof 😊 ...and together come up with a plan and quote that works for everyone.

- *What time can we come in to set-up and start decorating if we prefer a DIY concept?*

Your set-up crew can arrive and begin at 4:00 pm. We understand this may not sound like a lot of time but keep in mind that 99% of the beautiful weddings you see pictures of were done in this time frame. In the very rare instance that we don't have a daytime event scheduled prior to yours, you can begin decorating at 3:00 pm. We often receive last minute bookings for meetings or picnics.

Confirming that you could arrive earlier than 4:00 pm would not be able to happen until approx. 10 days prior to your actual wedding.

- *Are candles allowed?*

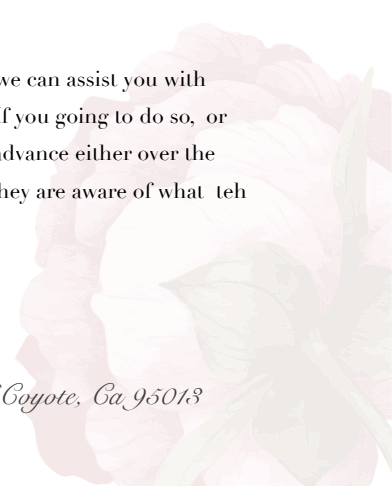
Absolutely! We love candles... and lots of them in order to create a beautiful ambience! Please discuss with us the types of candles you are planning so we can make recommendations on what types work best here. We can also make recommendations as to how to situate them so they will stay lit for the evening... & so they don't damage the table tops.

- *When do we have to have our decorations picked up by?*

If we have an event the following day, which is usually the case, then your personal belongings would need to be removed following the reception. You have 45 minutes after the official end time to remove these items. On the rare occasion we do not have an event the following day, you could come back then to retrieve your items. If you choose to come back the next day we can not guarantee the safety of your items as we do not have the option to lock up the "reception area". Also, we will not have staff members present to provide assistance with the pick-up. Again, we can not guarantee the safety of any items if left behind for a later pickup.

- *Does Coyote Ranch provide a day of wedding coordinator?*

No, at this time we do not. Although we are discussing offering that option in house soon. In the mean time, we can assist you with finding a great person to fill this need. Otherwise you are welcome to bring in your own day of coordinator. If you going to do so, or even if you are planning on having a friend or family member fill this role, we will need to meet with them in advance either over the phone, but preferably in person. This is in order to make sure we have a seamless evening, and to make sure they are aware of what the ranch will be handling and what they will ultimately be responsible for.





SEATING, TABLES, ETC

- *What type of seating does Coyote Ranch provide?*

Depending on which area you are in, we have either wooden farm style tables (8' length) set up in long rows, "family style" or regular tables with linens provided. We have bench seating for the reception and ceremony. Chairs can be arranged for an additional fee.

- *Can we rearrange the placement of the tables or replace them with round tables?*

In the Arbor Area we are unable to rearrange the entire layout of our tables for the reception seating due to time constraints. We can work with you for placement of the head table.

In the Elm Tree Area we have some flexibility to use a few round tables amidst the 8 foot rectangle tables. Again this will depend upon the event preceding your reception and how much time we have.

CLEAN-UP

- *Does Coyote Ranch handle the clean-up after the event?*

Yes, we handle all of the cleaning, etc of the area. However, you will be responsible for the break-down and removal of any of your own decor, flowers or personal items that you brought in from outside which you want to save and take home. You can leave anything behind that you do not wish to retain and we will dispose of it. Your clean-up and removal of items must be completed within 45 minutes of you event end time.

REHEARSAL

- *How do we schedule a rehearsal?*

As we get closer to the actual wedding day (usually 4 weeks prior), we will work with you on a date & time for your rehearsal. Unfortunately, we are not able to plan very far in advance due to possible last minute bookings. Since we operate on a short, seasonal basis we are not able to guarantee that the rehearsal will be in the actual wedding ceremony location. Of course, if on the date of your rehearsal the area is available then you are welcome to use it. Rehearsals typically must take place on a Thursday. You will have roughly a 30-45 min timeframe between 3:30 - 4:30 pm for your rehearsal, again it will depend on other booked events that day.





BRIDE'S COTTAGE

- *Is there a dressing room for the bride/groom to get ready in?*

At the moment, for 2023 we are unsure of whether we will have an area available such as a bridal cottage, etc. If we do there will be a fee for the rental of the cottage.

You always have the option to bring an RV/trailer to the property to prepare in. We do not have hook-ups for RV's.

There are many nearby hotel options off of Bernal Road in South San Jose as well as nearby Morgan Hill.

MUSIC / SOUND

- *What about arranging for a band or disc jockey?*

You can bring in your own entertainment, or we can make all of the arrangements for you. We have some great DJ's available. Bands with horn instruments, especially if they are amplified horned instruments, may have some restrictions as to how loud they play.

- *Are there sound restrictions?*

Not within reason. We do have to be respectful of distant neighbors, but fortunately they are not close by. If we feel the music is too loud we may have to request the volume be brought to a reasonable level. This is rarely ever the case as most DJ's normal volume is fine.

CEREMONY/OFFICIANT

- *Is the officiant included in the package?*

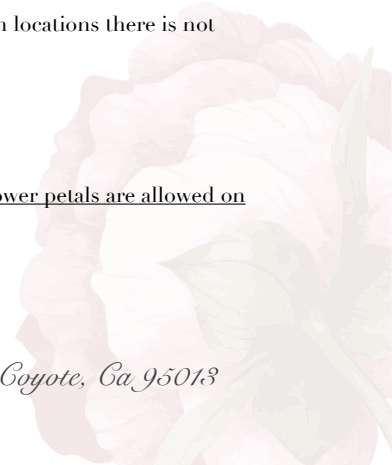
No, groups will need to provide their own officiant.

- *Does Coyote Ranch provide the sound system for the ceremony/officiant?*

No. The DJ would need to handle the arrangements for an additional speaker, microphone, etc for the ceremony. They are welcome to contact us to get details on this. They may need to provide their own source of power as on some of the lawn locations there is not electricity. Again, we are happy to help make arrangements for your disc jockey.

- *Can we use flower petals for the ceremony aisle?*

You can only use REAL flower petals for the your ceremony or elsewhere. Absolutely NO loose artificial flower petals are allowed on the ranch, either in the aisle, on dining tables, etc. There will be a fee of \$200 if this is not followed.





Coyote Ranch

FOOD & BEVERAGES

- *Can we provide our own caterer?*

Yes, we can discuss the requirements for a non-catered reception. They have to provide us with a current health certificate and proof of insurance, with Coyote Ranch Inc and Coyote Associates LLC, as additionally insured. *We require that the caterer meet with us a minimum of one month prior to the wedding so they understand their work area, our requirements and the meal prep and service area available to them. It is highly advisable to have your caterer come out prior to booking them to make sure they are good with everything. The caterer would be responsible for having staff there at ALL times and also handle the bussing of the dinner tables after the meal is served. Coyote Ranch only handles the bussing of tables if group is using the Ranch Catering Service.

We do not have kitchen facilities available for outside caterers. Caterer must provide staff to serve & to clear tables after dinner.

- *Can we bring in our own appetizers ?*

Yes. However, they have to be provided by a licensed caterer or restaurant with a current health certificate and proof of insurance. They will have to have a wait person to be stationed with the appetizers for the duration, handling all of the set-up, cleaning & service.

- *Can Coyote Ranch do appetizers?*

Yes, if we are providing the catering for dinner.

- *Can we upgrade the beer and wine provided in the quote?*

Of course! Your catered package includes beer, wine, soft drinks, ice tea, lemonade & tap water. We serve Coors products, our famous Coyote Ranch Sangria, along with a variety of house wines (merlot, cab, chardonnay, pinot grigio, pink moscato etc.) by wineries such as Liberty Creek, Gallo, etc. We can send you a beer upgrade list to choose from. We can serve two different varieties of beer at the same time from our tap. If you choose to upgrade only one keg of beer, we will serve it along with one of our regular beers. If you run out of your upgraded keg, we will replace it with the included beer type so that you have 2 beer choices throughout the duration of your event. *Most* beer upgrade options cost \$100 per keg. If you have your heart set on serving more than two varieties of beer at the same time, let us know and we can discuss your options, such as bottled beer.

- *How is the food served?*

Coyote Ranch dinner is served buffet style. Guests come up, receive their plate and utensils and go through the buffet line.

- *Does Coyote Ranch provide plates, glasses, utensils, etc?*

Yes, our catering service includes high quality disposable plates, napkins, & beverage glasses, faux "silver" silverware and paper napkins.

- *Can we upgrade the disposable plates, etc to real china and glassware?*

Yes, we are happy to provide a quote for these items, along with the required bussing fees needed for china service. We can also provide a price quote for pre-setting all of the tables in advance with chargers, glassware, napkins, silverware etc. As well as a cost of the rental items.



Coyote Ranch

CAKE & DESSERTS

- *If we bring in our own cake/desserts who handles the cake cutting?*

Most couples these days choose to forgo the traditional large wedding cake (let's face it, much of it goes un-eaten) and instead are leaning towards a dessert bar. Set-up with cupcakes, cookies and candy that guests can help themselves to at their leisure. A small ceremonial wedding cake is still used for the bride and groom to take cut and take pictures with. If you would rather go the traditional route and bring in a cake large enough to serve all of the guests you have three options.

Option #1: You can choose for someone from your group of friends or family to cut and serve your cake, & of course, no fee incurred. You will need to provide all of your own plates, napkins and forks, serving utensils etc.

Option #2 : Coyote Ranch will handle the cutting and serving of a wedding cake for \$1.00 per person. You would still need to provide your own plates, napkins & forks with this option.

Option #3: Coyote Ranch will cut and serve the cake, as well as provide all plates, forks and napkins. \$2.00 per person.

PLEASE NOTE: The option to have Coyote Ranch handle the cutting & serving of the wedding cake does NOT include the set-up and decor of the wedding cake and dessert table to begin with.

- *If we bring in our own cake, is there a place to store it ahead of time at the ranch?*

We are usually able to accommodate your cake. On rare occasions our coolers may be full, due to very large events either preceding or following your wedding. Please note, we do not handle the placing, assembling or decorating of wedding cakes that are brought in by an outside vendor. If we are able to accommodate your cake in our cooler, the bakery will have to wait until the events preceding yours are over with, typically 4:00 pm the day of your wedding. This is solely for the safety of your wedding cake. You will then need to make arrangements for someone within your party to set-up the cake and desserts.

- *Can Coyote Ranch handles setting up the wedding cake / desserts / candy bar & decorations for that?*

Yes! After talking with you and discovering what your vision is, we can provide you with price quotes.

If you need inspiration, suggestions, ideas please let us know.

- *Can Coyote Ranch provide a table for the cake?*

Yes, included with your package we will provide two wine barrels and a wood plank for you to use at no charge.